



TC26 CBRS Mobile Computer

Frequently Asked Questions

Q: Is the TC26 CBRS SKU compatible with existing TC26 accessories?

A: Yes, the form factor has not changed the TC26 CBRS SKUs is compatible with all existing TC26 standard product accessories. The product is not compatible with TC26-HC accessories.

Q: Is the TC26 CBRS SKU compatible with carrier LTE networks?

A: Yes, the product can connect to either a CBRS or to a traditional LTE network.

- The SKU comes with both a single SIM slot and an eSIM, allowing for 2 connections. TC26 CBRS can only connect to CBRS networks in USA.
- The only carrier approved for LTE is Verizon.

Q: Is there a way to easily identify the TC26 CBRS SKU?

A: Yes, the TC26 CBRS product has a label on the back of the device stating “CBRS”

Q: Is there a TC26 CBRS Healthcare product?

A: No, CBRS only available on a TC26 standard configuration.

Q: Does the TC26 CBRS SKUs support the MDNA licensing model from the standard TC26?

A: Yes, there is no change on how MDNA features are supported.

Q: What is MDNA Enterprise?

A: This license contains additional MDNA tools and capabilities for Value Tier devices for the life of the device on par with Zebra Premium Tier device offerings. A listing of the MDNA Components and Features can be found at: <https://techdocs.zebra.com/licensing/about/>

Q: What is the process for obtaining a MDNA Enterprise License?

A: This license contains additional MDNA tools and capabilities for Value Tier devices for the life of the device on par with Zebra Premium Tier device offerings. How to obtain a license can be found at: <https://techdocs.zebra.com/licensing/process/>

Q: What is MDNA Enterprise Evaluation License?

A: This evaluation license provides you access to MDNA Enterprise features for Value Tier devices for a term of up to 90 days. How to obtain an evaluation license can be found at: <https://techdocs.zebra.com/licensing/process/>

Q: What about seaports? Are they a suitable environment for CBRS?

A: Yes. Typical CBRS applications include large venues or facilities requiring enterprise-grade communications, or areas that are difficult to cover with Wi-Fi. Examples include distribution centers, manufacturing, airports, hotels, theme parks, mines, ports, and stadiums.

Q: Do we have any relationships with CBRS infrastructure providers, or do we plan to set up any relationships?

A: Yes, zebra has relationships with CBRS network provider, contact either your Regional Product managers or your partner sales representative for latest information.

Q: Is CBRS like Wi-Fi - customer owned and part of the customer's network?

A: the answer is yes and no; a customer may choose to build and manage their own CBRS network or they may contract with a 3rd party.

Q: Would CBRS be an alternative for an older, large hospital where Wi-Fi coverage is expensive & difficult due to many small rooms, thick walls & ceilings, and high Wi-Fi costs?

A: Yes CBRS would be suitable, but note that Zebra does not offer a Health Care version of the TC26 with CBRS.

Q: Is there a ESIM option for CBRS or is there a requirement for a physical sim.

A: All TC26 CBRS products come equipped with both an eSIM and a physical SIM. The choice of the CBRS network operating on the SIM or the eSIM is up to the customer and the CBRS network provider. Most providers are only support CBRS activation via the physical SIM.

Q: How expensive is a CBRS base station and who are vendors providing it?

A: There are many suppliers for CBRS infrastructure. A good place for information on base stations is the ONGO alliance; <https://ongoalliance.org/>

Q: Is there seamless handoff of a call between CBRS and carrier LTE using an eSIM?

A: The TC26 CBRS product supports DSDS, dual-sim dual standby. While this allows for handoff it is not seamless.

Q: My customer is looking for 5G and CBRS, will the TC26 have that in the future?

A: There are no plans to support 5G on the TC26.

Q: Can Zebra construct the CBRS network?

A: Zebra will not be constructing or operating CBRS networks, Zebra does however have partners who do build and manage CBRS infrastructure.

Q: Will CBS support the TC26-HC version device?

A: there are no plans for a TC26-HC product with CBRS.

Q: Where can I learn more about CBRS?

Zebra has recently published several deeper knowledge articles on this subject:

- [Ask The Expert: What's Next In Wireless Technology? And How Will It Impact My Enterprise Mobility Strategy?](#)
- [5G, Wi-Fi 6/6E and CBRS Understanding the impact of the new generation of wireless technologies on your enterprise mobility strategy \(pdf\)](#)
- [The Benefits of CBRS and Private Wireless Networks](#)

For more information, visit zebra.com/tc26



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